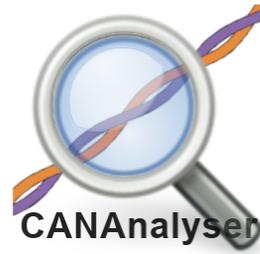


SLSS CANAnalyser Pro Software Installation Manual

CAN-Bus Software for use with Serosys Technologies hardware dongles

Version 1.5 on May 23, 2025



Installation Manual Based on software version 1.2.1.1L

The information contained in this Publication is Proprietary to Serosys Technology LLC



1. Getting started-Required Hardware, Software and License



SLSS CANAnalyser requires a minimum operating system of Microsoft Windows 10



You must use a USB2.0 compatible cable with the CANAnalyser dongles, not a charge-only USB cable



For the software to operate properly you must have purchased one of our proprietary CAN hardware dongles and received the matching license and serial number on the hardware dongle to use during installation

2. Install USB driver

For Desk CAN Pro, Storage CAN and Lab CAN, the drivers should install automatically through the Windows process when first connecting them. Please make sure you plug in your hardware dongle before installing the main SLSS CANAnalyser SW in order for Windows to automatically set up your hardware.

3. Installation of the Windows Software "SLSS CANAnalyser"

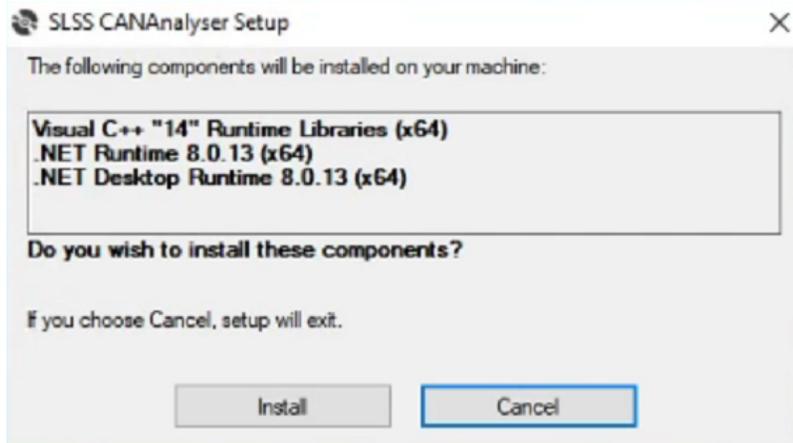
1. In the folder where you downloaded the SLSS CANAnalyser installation ZIP file, unzip it into a new directory.
2. Run the "setup.exe" contained therein. **Do NOT run Data.msi!**

Name	Date modified	Type	Size
Data.msi	5/11/2025 1:33 PM	Windows Installer ...	45,512 KB
setup.exe	5/11/2025 1:33 PM	Application	830 KB
V1.2.1.1_Changelog.txt	5/21/2025 1:52 PM	Text Document	1 KB

Run *setup.exe*, **do NOT run Data.msi!**



Visual C++ / .NET may need to be installed if they are not currently installed.

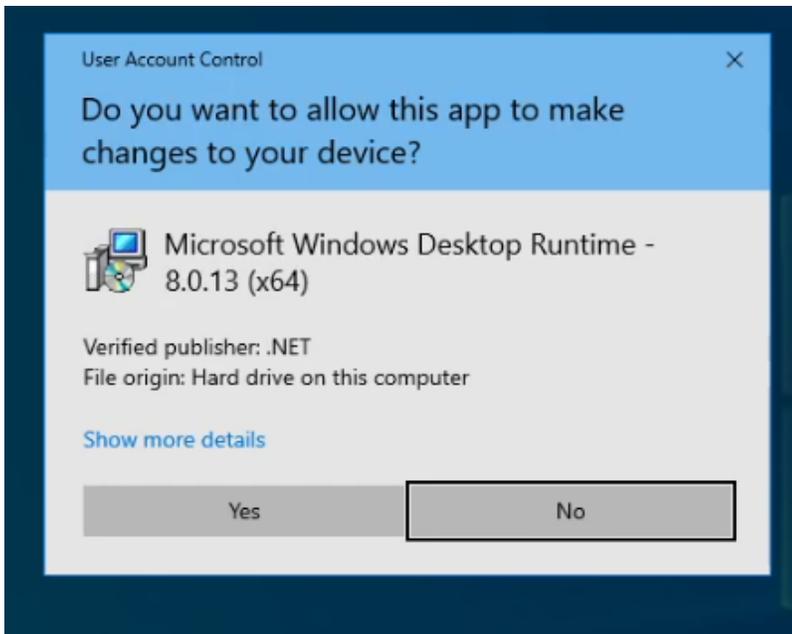
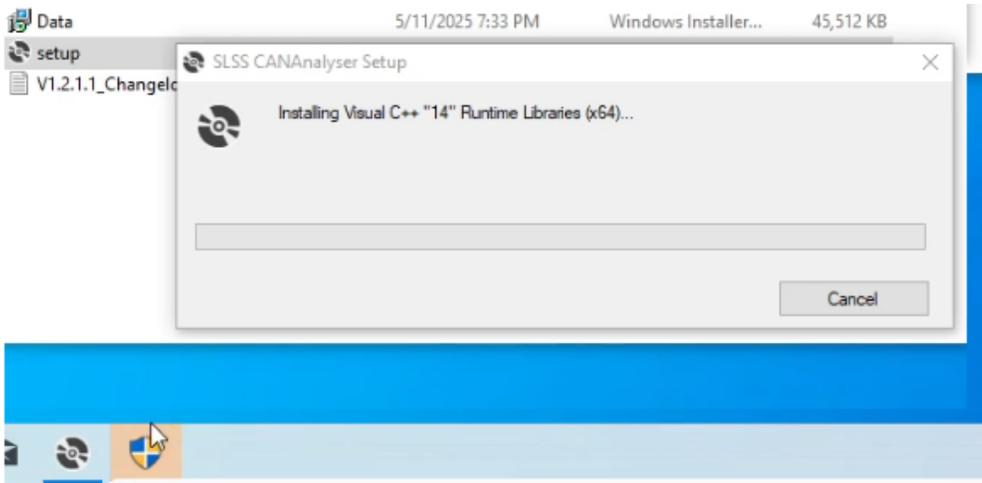


Your PC may reboot after Visual C++ installs



Visual C++ INSTALLATION MAY REQUIRE YOUR PC TO REBOOT. RE-RUN "SETUP.EXE" AFTER THE REBOOT

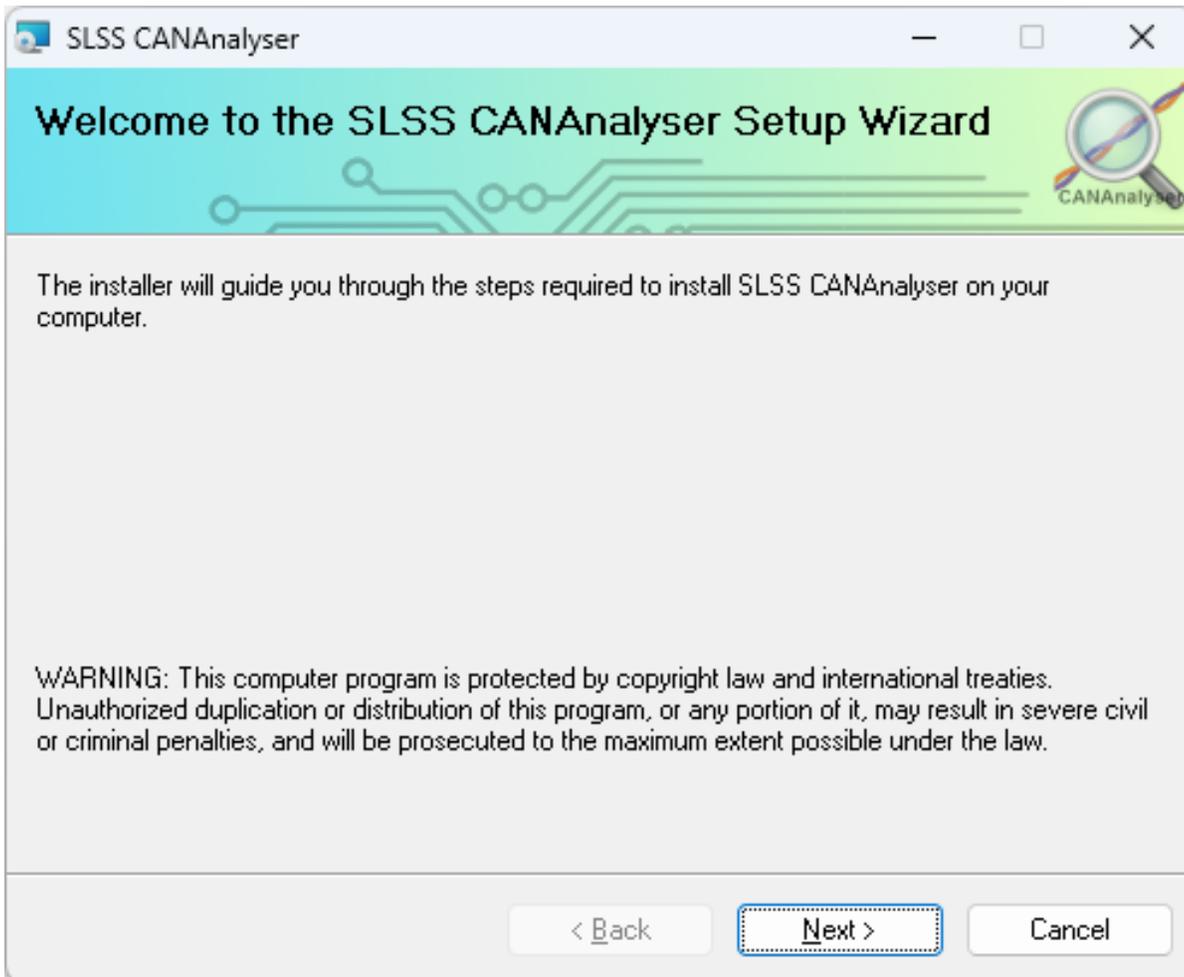
3. If the installer seems frozen, please watch for the **flashing** Windows installation notified in your bottom taskbar and select it to continue.



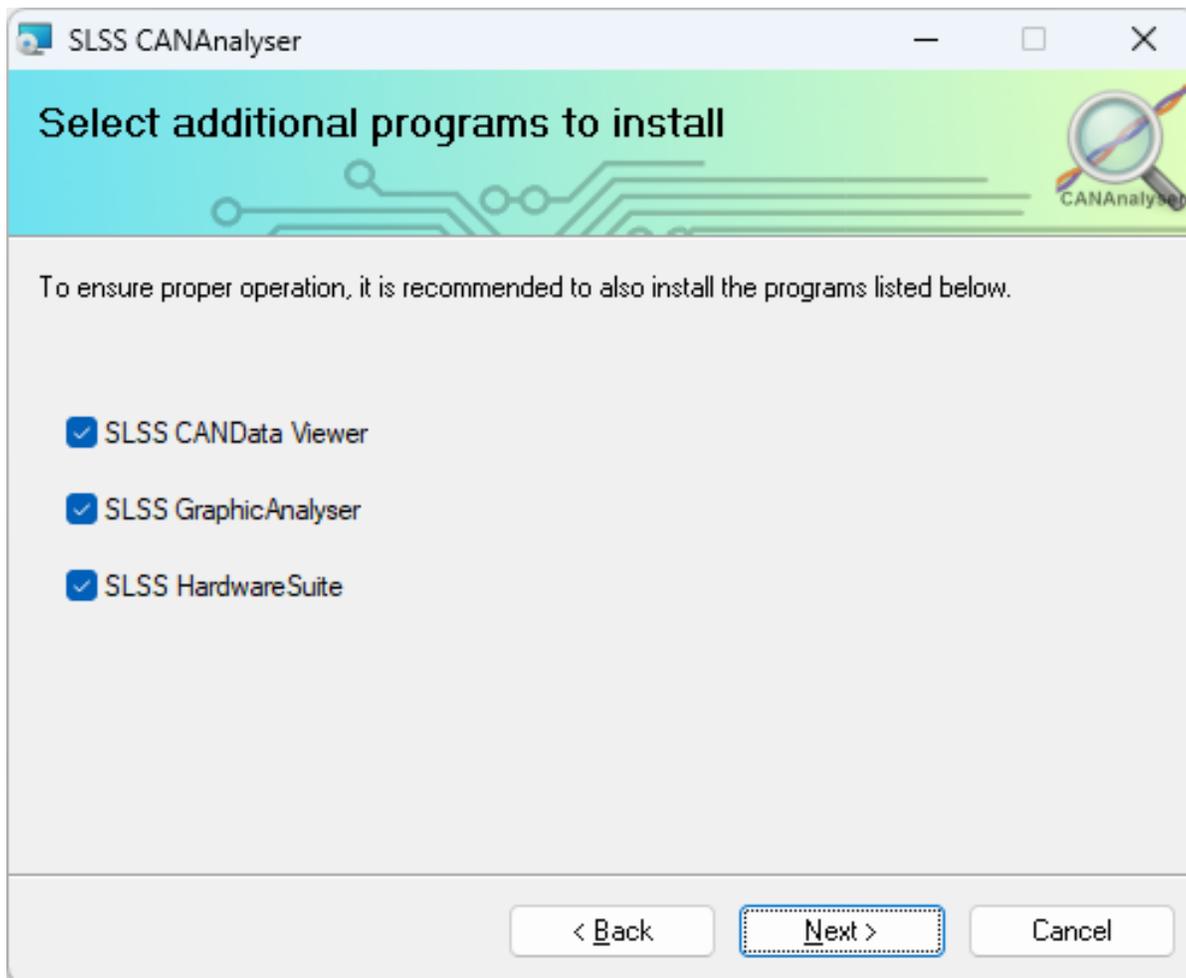
4. Follow the Windows Installer instructions and install the SLSS CANAnalyser on your local hard drive.



Due to the TCP/IP interface included for communication with external add-ons, you need "administrator rights" to be able to install the software!



5. Ensure that all checkboxes are selected to install all the features of the software

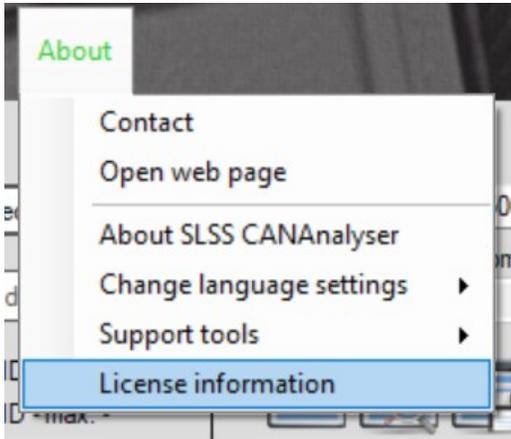


6. Once the installation process has been successfully completed, you will find a corresponding entry in the start menu and a desktop shortcut with which the software can be started. This completes the installation process of the SLSS CANAnalyser and the software is ready for use!

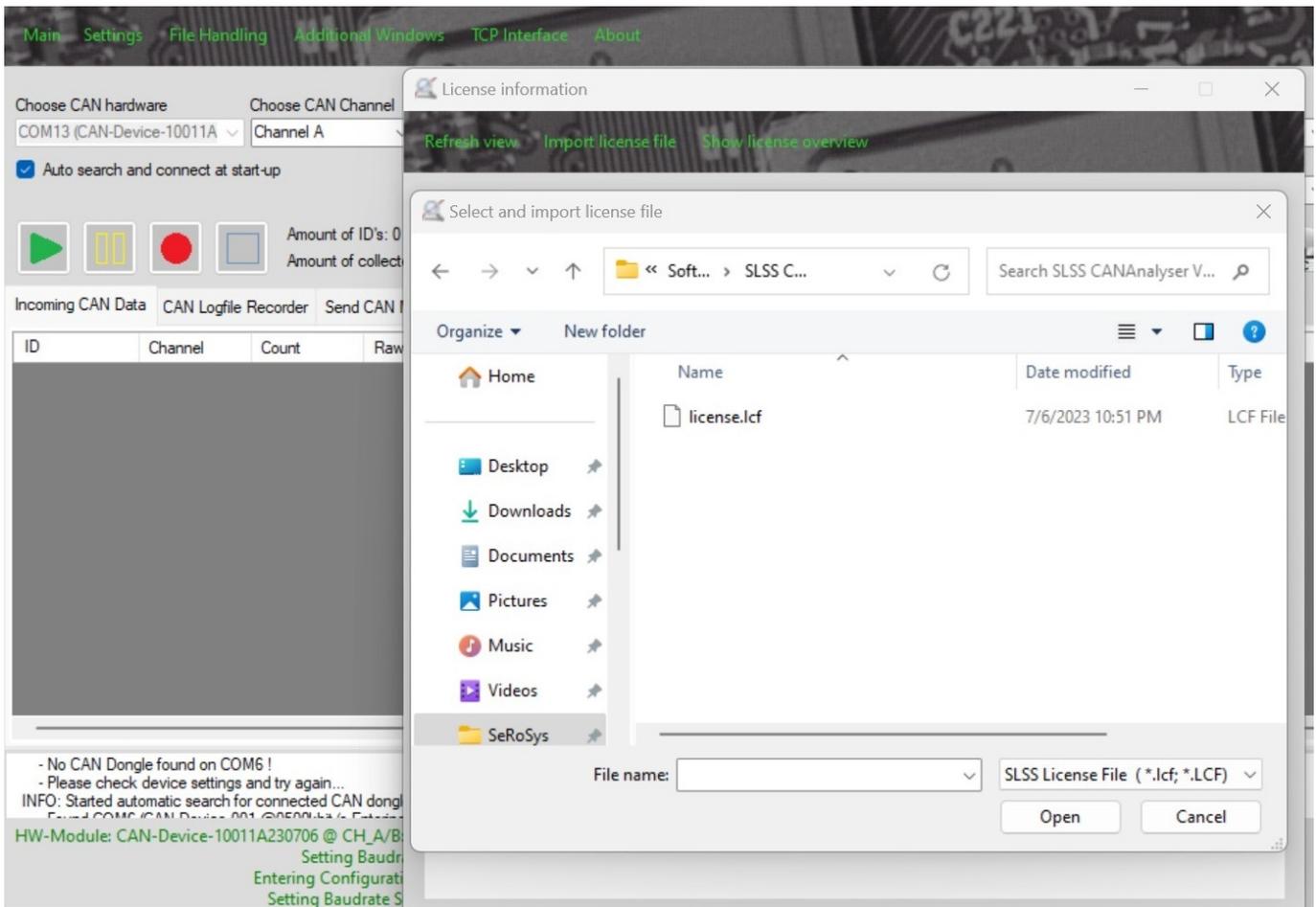


4. Activating your License File!

1. **After the installation process is complete and you run the SW the first time, you will need to enter your license key information. Please follow the instructions carefully.**
2. Go to "About" and then "License Information".



3. In the new window that opens, select "Import license file" from the top menu items and then navigate to the location with your .lcf license file.



- After the license file is imported, it will restart the SW and then your license will be active for your professional version.
- To verify your license information, open the "License Information" window again and you can view it to see what features / hardware / serial numbers are active

The screenshot shows a window titled "License information" with three buttons at the top: "Refresh view", "Import license file", and "Hide license overview". Below the buttons, there are three columns of information:

- License file available:** License file found
- Included hardware licenses:** 7
- Actual license role:** FullVersion
- License number:** 241000000054
- Hardware serial number:** 10001D240810
- License expiration date:** No expiration date

Below this information is a table with the following columns: License number, Device type, Creation date, Hardware S/N, Expiry date, and License role.

License number	Device type	Creation date	Hardware S/N	Expiry date	License role
231300000016	Desk CAN Starter	2023.09.15	10015B230915	No expiry date	FullVersion
231300000017	Desk CAN	2023.09.15	10016C230915	No expiry date	FullVersion
231300000018	Desk CAN	2023.09.15	10017C230915	No expiry date	FullVersion
231300000019	Desk CAN Pro	2023.09.15	10018D230915	No expiry date	FullVersion
231300000020	Desk CAN Pro	2023.09.15	10019D230915	No expiry date	FullVersion
241000000054	Desk CAN Pro	2024.08.10	10001D240810	No expiry date	FullVersion
99x000000000	Free Hardware	2023.09.15	000000000000	No expiry date	Developer
*99x000000000	All devices	2023.09.15	Software feature	No expiry date	Log file playback viewer
*99x000000000	All devices	2023.09.15	Software feature	No expiry date	TCP/IP interface access
*99x000000000	Supported devices	2023.09.15	SW/HW feature	No expiry date	Standalone message sending



Failure to install a valid license or match a valid serial number from your hardware module will prevent access to the Pro features and only provide access to the free trial version.

5. Installation Complete!

Please enjoy our product.

6. Technical Support

Should you have any issues with the installation, please reach out to technical support here:

<https://serosys-tech.com/tech-support/>