SLSS CANAnalyser Pro Software Installation Manual

CAN-Bus Software for use with Serosys Technologies hardware dongles

Version 1.5 on May 23, 2025
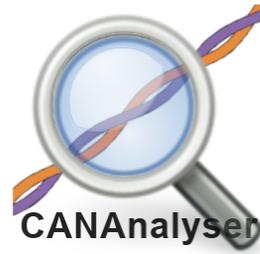
CANAnalyser

Installation Manual Based on software version 1.2.1.1L

1. Getting started-Required Hardware, Software and License

> ❗ SLSS CANAnalyser requires a minimum operating system of Microsoft Windows 10

> ❗ You must use a USB2.0 compatible cable with the CANAnalyser dongles, not a charge-only USB cable

> ❗ For the software to operate properly you must have purchased one of our proprietary CAN hardware dongles and received the matching license and serial number on the hardware dongle to use during installation

2. Install USB driver

For Desk CAN Pro, Storage CAN and Lab CAN, the drivers should install automatically through the Windows process when first connecting them. Please make sure you plug in your hardware dongle before installing the main SLSS CANAnalyser SW in order for Windows to automatically set up your hardware.

3. Installation of the Windows Software "SLSS CANAnalyser"

1. In the folder where you downloaded the SLSS CANAnalyser installation ZIP file, unzip it into a new directory.

2. Run the "setup.exe" contained therein. **Do NOT run Data.msi!**

Run setup.exe, **do NOT run Data.msi!**

💡   Visual C++ / .NET may need to be installed if they are not currently installed.
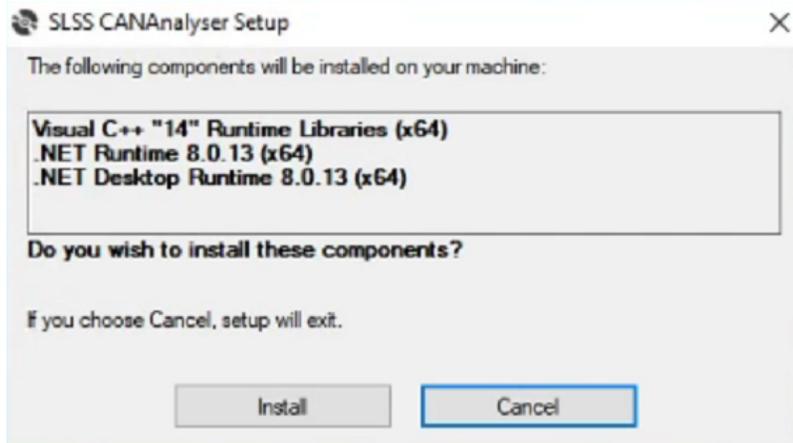
Your PC may reboot after Visual C++ installs

⛔   Visual C++ INSTALLATION MAY REQUIRE YOUR PC TO REBOOT. RE-RUN "SETUP.EXE" AFTER THE REBOOT

3. If the installer seems frozen, please watch for the **flashing** Windows installation notified in your bottom taskbar and select it to continue.
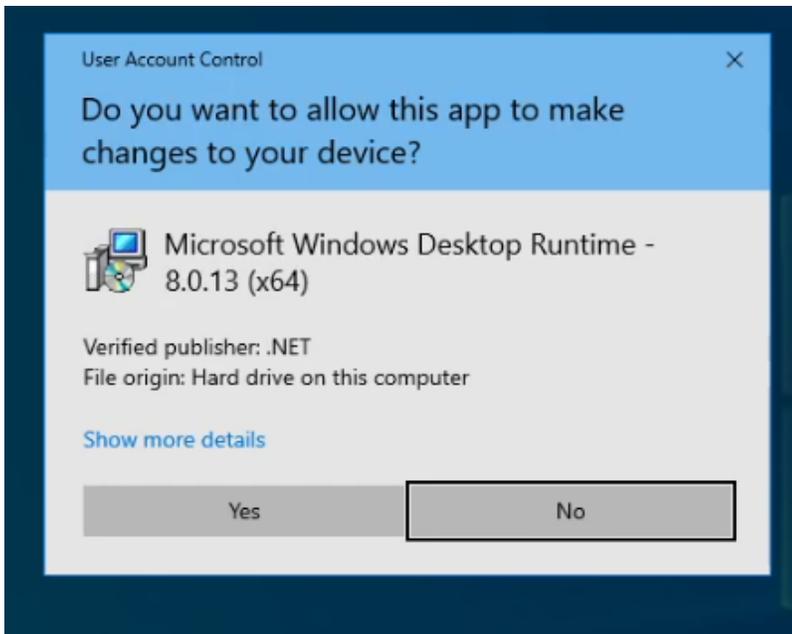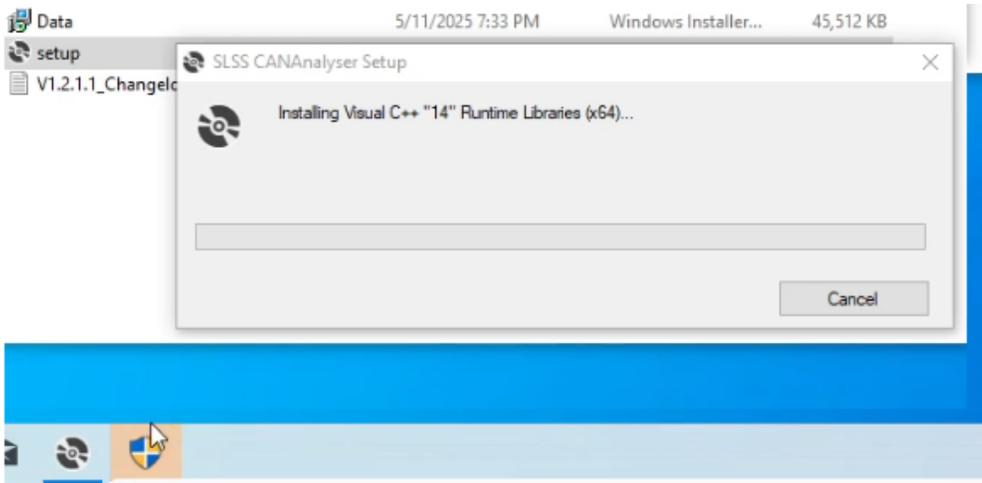
4. Follow the Windows Installer instructions and install the SLSS CANAnalyser on your local hard drive.

> ℹ️ Due to the TCP/IP interface included for communication with external add-ons, you need "administrator rights" to be able to install the software!
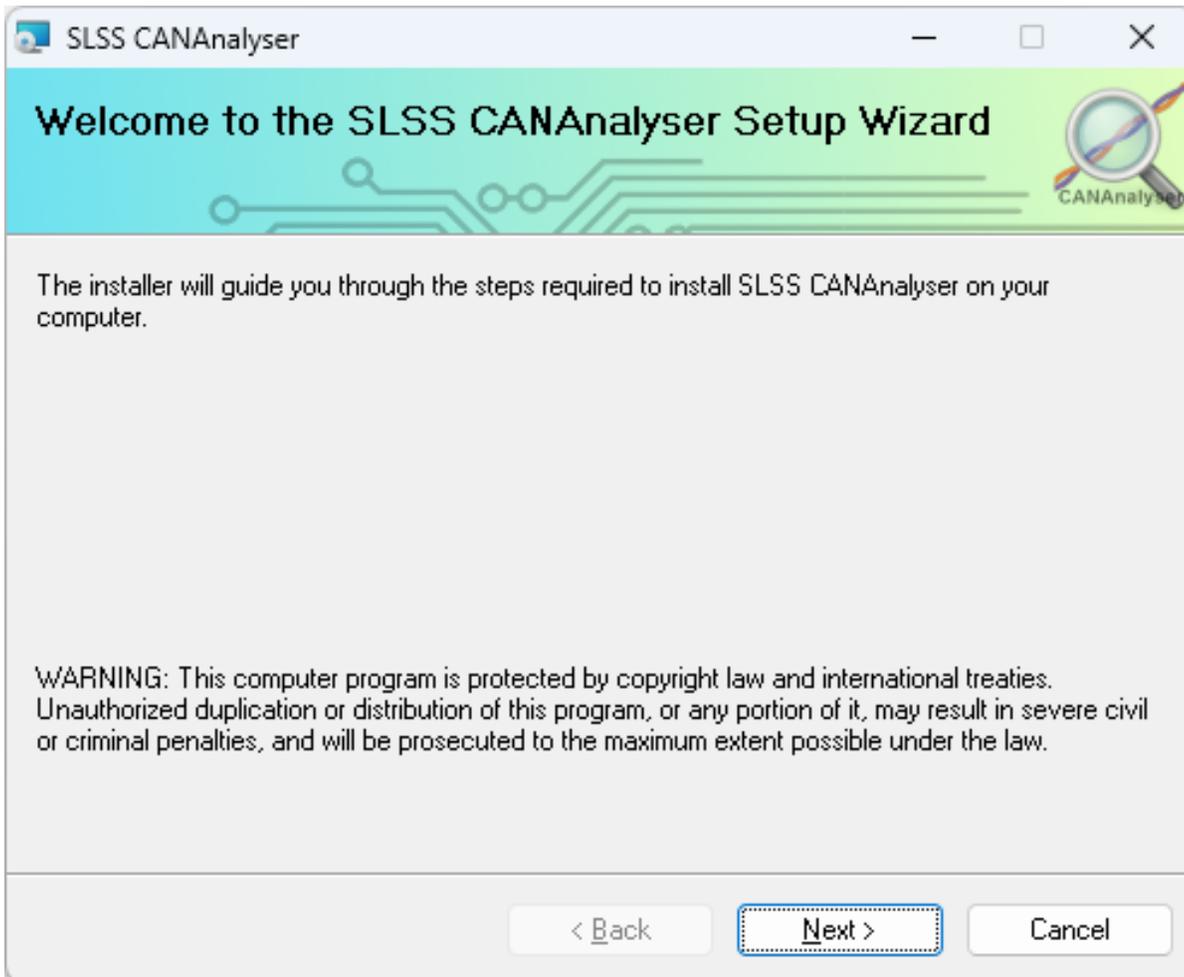
5. Ensure that all checkboxes are selected to install all the features of the software
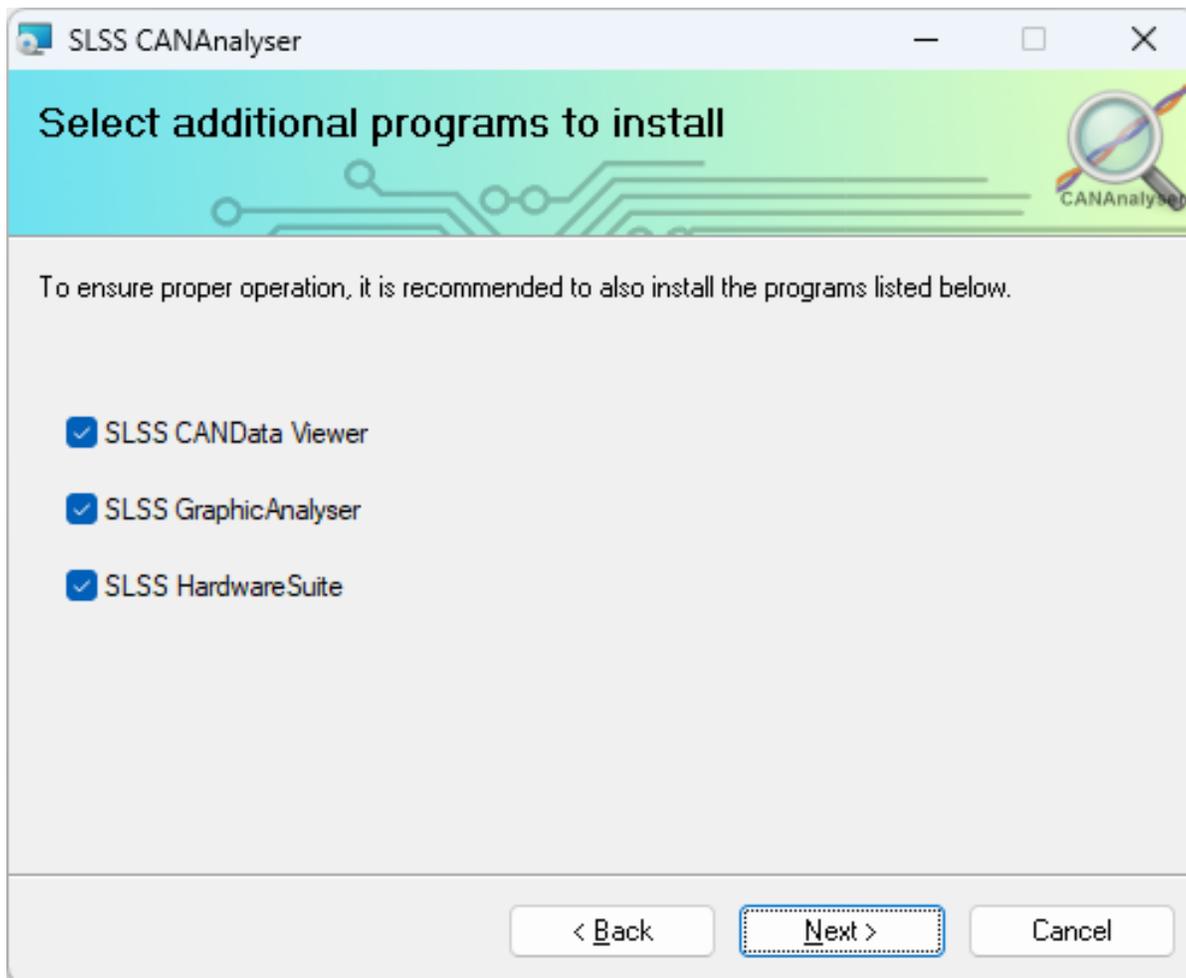
6. Once the installation process has been successfully completed, you will find a corresponding entry in the start menu and a desktop shortcut with which the software can be started. This completes the installation process of the SLSS CANAnalyser and the software is ready for use!

4. Activating your License File!

1. **After the installation process is complete and you run the SW the first time, you will need to enter your license key information. Please follow the instructions carefully.**

2. Go to "About" and then "License Information".
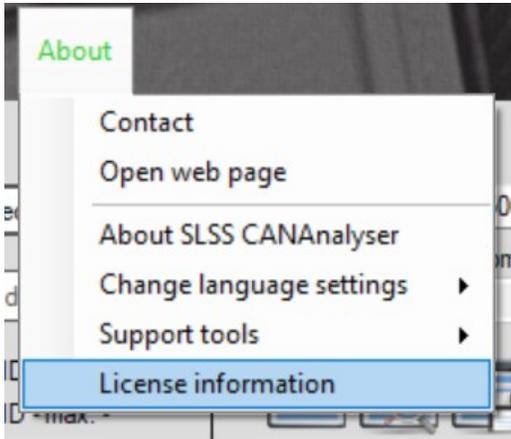
3. In the new window that opens, select "Import license file" from the top menu items and then navigate to the location with your .lcf license file.
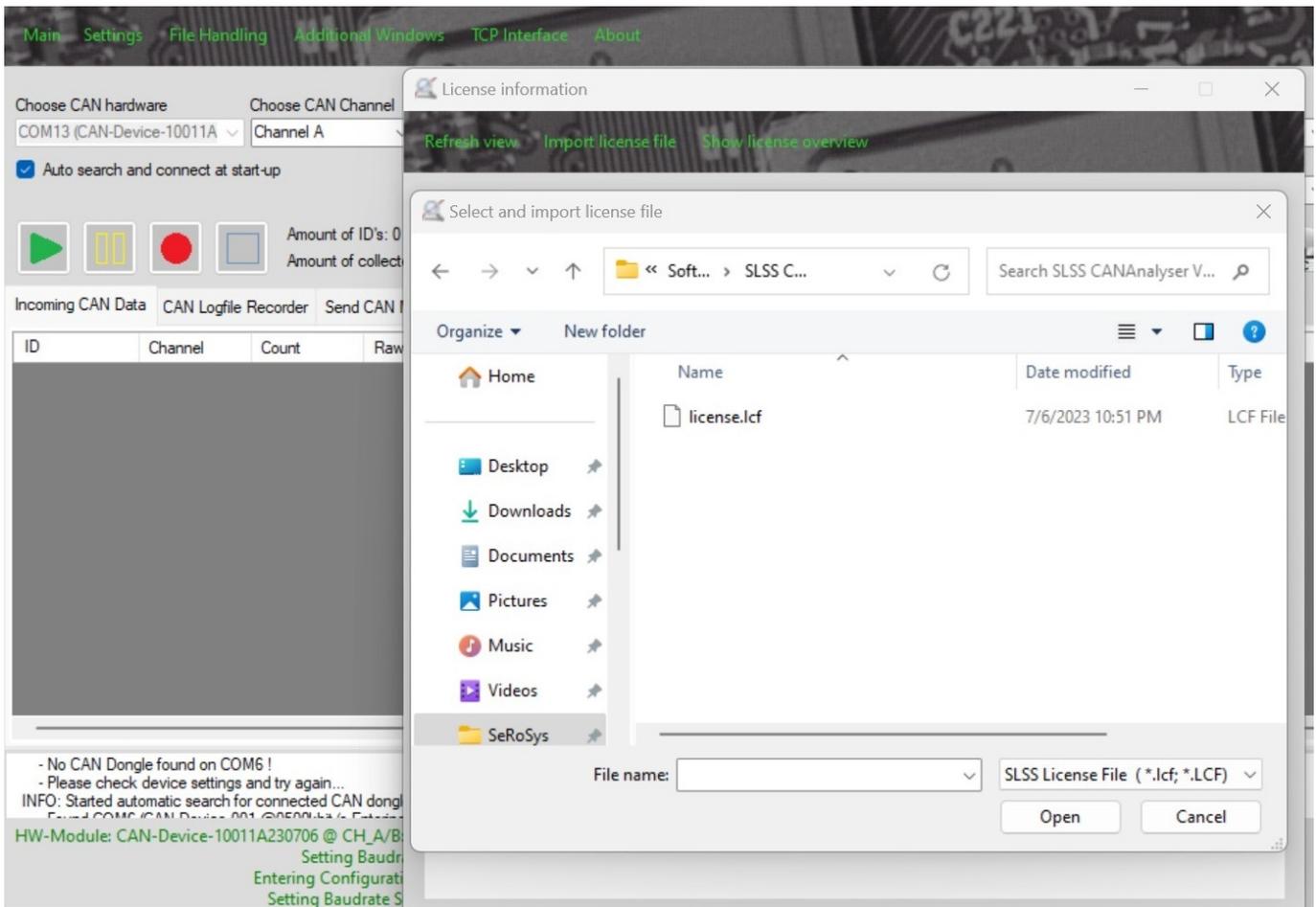
4. After the license file is imported, it will restart the SW and then your license will be active for your professional version.

5. To verify your license information, open the "License Information" window again and you can view it to see what features / hardware / serial numbers are active

| | Failure to install a valid license or match a valid serial number from your hardware module will prevent access to the Pro features and only provide access to the free trial version. |

5. Installation Complete!

Please enjoy our product.

6. Technical Support

Should you have any issues with the installation, please reach out to technical support here:

https://serosys-tech.com/tech-support/